

Informal Sector Survey 2021

IDENTIFICATION

Record start time

Did anyone answer the phone?

1. Yes
2. No, nobody answered (INTERVIEW RESULT) (after 3 attempts at different times/days) **(End)**
3. No, number does not exist (INTERVIEW RESULT) **(End)**
4. No, phone switched off (INTERVIEW RESULT) (after 3 attempts at different times/days) **(End)**

(Static text) Enumerator: Please make sure you have contacted the correct household using the identifiers below:

1. HIES19 Respondent name: **(prefilled)**
2. Atoll and Island: **(prefilled)**
3. House name: **(prefilled)**
4. Selected person's name: **(prefilled)**
5. Informal sector work done in HIES19 as primary job: **(prefilled)**

1.1 (Static text) Hello. My name is [enumerator name]. I am working for Maldives Bureau of Statistics. We are currently doing a follow up survey of HIES to examine the impact of COVID-19. I am trying to reach [selected person's name]. Can I talk to [selected person's name] or have a contact number.

INTERVIEWER: Continue interviewing with [selected person's name] or recording the number.

1. continue interview if the selected person is contacted **(Skip to 1.3)**
2. record the informal sector person's phone number

1.2 Selected Informal Sector Person's Phone number

1.3 This survey would take around xx minutes. Any information you share with us will be kept confidential. If at any point there is a question you are not comfortable answering you may choose not to answer.

Do you give consent to start the survey?

1. Yes **(Skip to 2)**
2. No, not now
3. No, refused (INTERVIEW RESULT) **(End)**

1.4 What time can I call you back?

1.4.1 Select date

1.4.2 Select Time

Record time in 24 hour clock format

Gender: **(Prefilled)**Age: **(Prefilled)**

During HIES19, [selected person's name] worked in this income generating activity as his/her primary activity: **(Prefilled)**

2. Prior to COVID-19, January to March 2020, have you worked in [HIES work]?

1. Yes **(Skip to 4)**
2. No

3. Prior to COVID-19, January to March 2020, did you engage in any economic activity? 1. Yes 2. No (Skip to 15)	
3.1 Prior to COVID-19, January to March 2020, how many income generating activities were you engaged in? Enter value:	10.Manufacturing - Short eats/ thelifaiy/ and other food items 11.Manufacturing - Thatching/ Weaving ropes 12.Manufacturing - Tailoring 13.Manufacturing - Other manufacturing items 14.Repair works (machine repair...etc) 15.Electricity / plumbing works 16.Construction 17.Wholesale/ retail 18.Financial services/ accounting 19.Administration/ clerical 20.Other 21.Did not engage in any economic activity (Skip to 15)
3.2. Please list down the income generating activities you were engaged in January to March 2020. List Activities:	
Roster Question: (for each activity listed in Q3.2) 3.2.1 Is your enterprise a registered business? (in any government authority) 1.Yes 2.In the process of registration 3.No -99.Don't know	4. In which Atoll does your business operate? Atoll/Island:
3.3 INTERVIEWER: Please select the work If the person engaged in more than one activty, select the informal sector work. If the person engaged in more than one informal sector work, select the informal work based on time. Select From [Activities listed in Q3.2]	5. The work you did from January to March 2020 [Alter Work 1], is this [selected person's name] primary job? <i>By primary I mean the economic activity in which you spent most of your time.</i> 1.Yes 2.No
INTERVIEWER: Select the main economic activity carried out at the place where [selected person's name] worked prior to COVID-19, January to March 2020? 1.Agriculture 2.Fisheries (reef fishing, aquaculture) 3.Restaurants and Cafe's 4.Resort - Tourism 5.Guesthouse - Tourism 6.Other tourism related activities 7.Manufacturing - Fish processing 8.Manufacturing - Dhoni/ boat 9.Manufacturing - Doors/ windows/ cupboard etc	6. What was your Employment status prior to COVID-19, during January to March 2020? 1.Employee 2.Employer / owner (with employees) (Skip to Q9) 3.Own account worker (Skip to Q9) 4.Own account worker (with family members) (Skip to 9) 5.Contributing family worker (Skip to 8) 6.Group worker (Skip to 8)
	7. In this job, (do/did) you benefit from ...: (MARK ALL THAT APPLY) (<i>Yes/No Question</i>) 1.Paid sick leave (Skip to Q15) 2.Paid annual or vacation leave (Skip to Q15) 3.Health insurance coverage from the employer (Skip to Q15) 4.Pension contributions by the employer (Skip to Q15)

8. Are you the owner or the one who is in charge of this business? (Ask if Q6==5,6) 1. Yes 2. No (Skip to 13 if Q6=6, skip to 15 if Q6=5)	11.3.How many foreign female unpaid family members/friends? 1. Female 2.None 11.4.How many foreign male unpaid family members/friends? 1. Male 2.None
9. Did you have any of the following type of workers from January to March 2020? (Ask if Q6==2,3,4 or Q8==1) ((MARK ALL THAT APPLY) (Yes/No Question) 1. Full-time worker 2. Unpaid family/friend worker 3. casual/ temporary/ occupational worker	12. How many casual/ temporary/ occupational staff did you employ prior to COVID-19, during January to March 2020? (Ask if Q9 answer is “yes” for option 3) Enter value: 12.1.How many local female casual/ temporary/ occupational staff? 1. Female 2.None 12.2.How many local male casual/ temporary/ occupational staff? 1. Male 2.None 12.3.How many foreign female casual/ temporary/ occupational staff? 1. Female 2.None 13.4.How many foreign male casual/ temporary/ occupational staff? 1. Male 2.None
10. How many full-time staff did you employ prior to COVID-19, during January to March 2020? (Ask if Q9 answer is “yes” for option 1) Enter value: 10.1.How many local female full-time staff? 1. Female 2.None 10.2.How many local male full-time staff? 1. Male 2.None 10.3.How many foreign female full-time staff? 1. Female 2.None 10.4.How many foreign male full-time staff? 1. Male 2.None	13. Including yourself, how many members were in your group prior to COVID-19, during January to March 2020? (Ask if Q6==6) 1. Members
11. How many <u>unpaid family members/friends</u> were involved in this activity prior to COVID-19, during January to March 2020? (Ask if Q9 answer is “yes” for option 2) Enter value: 11.1.How many local female unpaid family members/friends? 1. Female 2.None 11.2.How many local male unpaid family members/friends? 1. Male 2.None	14. Including yourself, how many owners are actively involved in your business prior to COVID-19, during January to March 2020? (Ask if Q6==2,4,6) 1. Owners 2.None

14.1 How many local female owners? 1. Female 2. None 14.2 How many local male owners? 1. Male 2. None 14.3 How many foreign female owners? 1. Female 2. None 14.4 How many foreign male owners? 1. Male 2. None	Roster Question: (for each activity listed in Q16.3) 16.3.1 Is your enterprise a registered business? (in any government authority) 1. Yes 2. In the process of registration 3. No -99. Don't know
AFTER COVID-19	INTERVIEWER: Please select the work If the person engaged in more than one activity, select the informal sector work. If the person engaged in more than one informal sector work, select the informal work based on time. If the person did not engage in any informal sector work, select the work based on time. Select From [Activities listen in Q16.3] <i>Alter Work 2</i>
15. Were you engaged in any economic activity since March 2020? 1. Yes 2. No (Skip to Q21)	INTERVIEWER: Select the main economic activity carried out at the place where you worked , after March 2020? 1. Agriculture 2. Fisheries (reef fishing, aquaculture) 3. Restaurants and Cafe's 4. Resort - Tourism 5. Guesthouse - Tourism 6. Other tourism related activities 7. Manufacturing - Fish processing 8. Manufacturing - Dhoni/ boat 9. Manufacturing - Doors/ windows/ cupboard etc 10. Manufacturing - Short eats/ thelifaiy/ and other food items 11. Manufacturing - Thatching/ Weaving ropes 12. Manufacturing - Tailoring 13. Manufacturing - Other manufacturing items 14. Repair works (machine repair...etc) 15. Electricity / plumbing works 16. Construction 17. Wholesale/ retail 18. Financial services/ accounting 19. Administration/ clerical 20. Other
16. Are you still working in the same economic activity as before covid, January to March 2020? [alter Work] 1. Yes 2. No (Skip to 16.2)	
16.1 Is your enterprise a registered business in any government authority now? 1. Yes 2. No	
16.2 After March 2020, how many income generating activities were you engaged in? Enter value:	
16.3 Please list down the income generating activities you were engaged in after March 2020. List Activities:	

8. Change the place or location where you work due to COVID-19 9. Change work assignments, the products or services you provide due to COVID-19 10. Start a new job or business due to COVID-19 11. Work remotely or online due to COVID-19 12. Did not face any difficulties due to COVID-19	10. Manufacturing - Short eats/ thelifaiy/ and other food items 11. Manufacturing - Thatching/ Weaving ropes 12. Manufacturing - Tailoring 13. Manufacturing - Other manufacturing items 14. Repair works (machine repair...etc) 15. Electricity / plumbing works 16. Construction 17. Wholesale/ retail 18. Financial services/ accounting 19. Administration/ clerical 20. Other
22. What is the MAIN REASON why you had to stop or close or reduce hours of your own-account activity or family business? (Ask if “Yes” selected in Q21 options 1,4) 1. Government-ordered closure 2. Lack of inputs, materials, capital 3. Lack of clients, orders 4. Unable to travel, deliver products or services 5. Own illness, quarantine 6. Increased family responsibilities 7. Insecurity, fear of getting ill 8. Other (specify)	24. Do you expect to return to the same job or business activity once the restrictions are lifted/situation improves? (Ask if Q21==1,3 OR Q23==3) 1. Already returned (Skip to Q26) 2. Yes (Skip to Q26) 3. No 4. Unsure to return
23. What is the MAIN REASON why you lost or stop or reduce hours working in your paid job? (Ask if Q21==2, Q21==4 & Q20==1) 1. Seasonal, temporary or casual job ended 2. Dismissed, laid-off, fired 3. Told to wait until called back 4. You had to quit yourself 5. Other (specify)	25. Are you willing to participate in (Ask if Q24==3,4 OR Q15==2) (Yes/No Question) 1. Reskilling initiatives 2. Trainings 3. Transfer to other industries 4. Cash for work initiative
INTERVIEWER: From which industry was this job lost/quit in? (Ask if Q21==1,2) 1. Agriculture 2. Fisheries (reef fishing, aquaculture) 3. Restaurants and Cafe's 4. Resort - Tourism 5. Guesthouse - Tourism 6. Other tourism related activities 7. Manufacturing - Fish processing 8. Manufacturing - Dhoni/ boat 9. Manufacturing - Doors/ windows/ cupboard etc	26. After March 2020, what was the effect on your income? (Ask if Q15==1 AND if “Yes” in any option of Q21) 1. Lose all income from your job or business 2. Earned some income but less than usual 3. Earned about the same income as usual (Skip to Q28) 4. Earned more income than usual

27. After March 2020 [COVID-19 outbreak], to compensate for the loss of income, have you... (Ask if Q26==1,2) (MARK ALL THAT APPLY) (Yes/No Question) 1. Taken a loan from friends, neighbours, relatives 2. Taken a loan from a bank, credit fund or similar	INTERVIEWER: Please select the work If the person engaged in more than one activity, select the informal sector work. If the person engaged in more than one informal sector work, select the informal work based on time. Select From [Activities listed in Q29.2]
28. Did you engage in any economic activity in the past 7 days? (Ask if Q15==1) 1.Yes 2.No	INTERVIEWER: Select the main economic activity carried out at the place where you worked , in the past 7 days? 1.Agriculture 2.Fisheries (reef fishing, aquaculture) 3.Restaurants and Cafe's 4.Resort - Tourism 5.Guesthouse - Tourism 6.Other tourism related activities 7.Manufacturing - Fish processing 8.Manufacturing - Dhoni/ boat 9.Manufacturing - Doors/ windows/ cupboard etc 10.Manufacturing - Short eats/ thelifaiy/ and other food items 11.Manufacturing - Thatching/ Weaving ropes 12.Manufacturing - Tailoring 13.Manufacturing - Other manufacturing items 14.Repair works (machine repair...etc) 15.Electricity / plumbing works 16.Construction 17.Wholesale/ retail 18.Financial services/ accounting 19.Administration/ clerical 20.Other 21.Did not engage in any economic activity (Skip to 15)
29. Are you still working in the same economic activity you worked after march 2020? (Ask if Q28==1) 1.Yes 2.No	
29.1 In the past 7 days, how many income generating activities were you engaged in? (Ask if Q28==1 AND Q29==2) Enter value:	
29.2 Please list down the income generating activities you were engaged in the past 7 days. (Ask if Q29==2) (CREATES Economic Activity Past 7 Days ROSTER) List Activities:	
29.2.1 Roster Question: (for each activity listed in Q29.2) Is your enterprise a registered business? (in any government authority) 1.Yes 2.In the process of registration 3.No -99.Don't know	30. What was your employment status? (Ask if Q28==1 AND Q29==2) 1. Employee 2. Employer / owner (with employees) 3. Own account worker 4. Own account worker (with family members) 5. Contributing family worker 6. Group worker 7. Currently not working

IMPACT FOR INFORMAL BUSINESSES

ONLY FOR INFORMAL BUSINESS OWNERS

IMPACT OF THE MEASURE TAKEN TO PREVENT SPREAD OF COVID-19 (Ask if Q8==1 OR Q6==2,3,4)

31. How have the current measures taken to prevent the spread of COVID-19 pandemic affected your business? (Ask if Q15==1 AND Q20==2,3,4,5,6)

1. Limited negative impact- e.g. strategies such as working from home in place, reduced business hours
2. Severe impact- e.g. Staff laid off, temporarily, cease operations
3. No impact – eg. Business continues to operate as normal
4. Large positive impact
5. Limited positive impact
6. No longer owns a business before COVID-19
7. No longer owns a business due to COVID-19
8. Operation stopped, unrelated to COVID-19

Main impacts of the measures taken to prevent the spread COVID-19 on your business

32. Impact on production/services from January to March 2021 compared with January to March 2020. (Ask if Q16==1 AND (Q2==1 OR Q3==1) AND Q18 Does not have all 10,11,12)

1. Production Increased
2. Production Decreased (Skip to Q32.2)
3. Remained same (Skip to Q33)
4. Production has completely halted (Skip to Q32.3)

32.1 Production increased percent

32.2 Production decreased percent

32.3 Was this change in production/service related to covid? (Ask if Q32!=3)

1. Yes
2. No
- 99. Don't Know

33. Impact on Revenue from January to March 2021 compared with January to March 2020. (Ask if Q16==1 AND (Q2==1 OR Q3==1) AND Q18 Does not have all 10,11,12)

1. Revenue increased
2. Revenue Decreased (Skip to Q33.2)
3. Remained same (Skip to Q34)
4. Revenue has completely halted (Skip to Q33.3)

33.1 Revenue increased percent

33.2 Revenue decreased percent

33.3 Was this change in revenue related to covid? (Ask if Q33!=3)

1. Yes
2. No
- 99. Don't Know

34. Did you attempt to find capital from banks/ financial intermediaries for your business? (Ask if Q33!=3)

1. Yes, Successfully
2. Yes, Could not find
- 99. No

35. Impact on employment of staff from January to March 2021 compared with January to March 2020. **Ask if (Q9==1,3 AND Q16==1) AND (Q2==1 OR Q3==1) AND (Q18==Does not contain all 10,11,12))**

1. Increased staff
2. Decreased staff **(Skip to Q35.2)**
3. Remained same **(Skip to Q36)**
4. Lost all staff **(Skip to Q35.3)**

35.1 Staff employment increased percent

35.2 Staff employment decreased percent

35.3 Was this change in employment of staff related to covid? **(Ask if Q35!=3)**

1. Yes
2. No
- 99. Don't Know

36. Impact on employee wages/salaries from January to March 2021 compared with January to March 2020. **Ask if (Q9==1,3 AND Q16==1) AND (Q2==1 OR Q3==1) AND (Q18==Does not contain all 10,11,12))**

1. Increased employee wages/salaries
2. Decreased employee wages/salaries **(Skip to Q36.2)**
3. Remained same **(Skip to Q37)**
4. Unable to give salary to any staff **(Skip to Q36.3)**

36.1 Wage/salary increased percent

36.2 Wage/salary decreased percent

36.3 Was this change in employee wages/salaries related to covid? **(Ask if Q36!=3)**

1. Yes
2. No
- 99. Don't Know

37. Do you rent a separate place for your business? **(Ask if Q20==2,3,4,5,6)**

- 1.Yes
- 2.No

38. Did you have any difficulty paying for the following expenses? **(Ask if Q15==1 AND Q20!=1) (MARK ALL THAT APPLY) (Yes/No Question)**

1. Rent for the separate working place
2. Utilities
3. Marketing/Advertising

39. Which of the following measures taken to prevent the spread of COVID-19 pandemic have had the MOST SEVERE impact on your business? **(Ask if Q20==2,3,4,5,6)**

1. an on travel between islands
2. Closure of education facilities
3. Closure of gyms, saloons and cinemas
4. Ban on dine-in at café and restaurants
5. Vehicle curfew
6. Cancellation of flights
7. Closure of resorts
8. Closure of guesthouses
9. Island Monitoring
10. Did not affect
11. Other (specify)

42. What type of establishment do you work in? (Ask if Q15==1)

1. Government office
2. Private establishment or Company/establishment operating under a company
3. Agricultural plots
4. House/living quarter
5. No fixed premises
6. Other

1. Sales volume increased
2. Sales volume decreased (**Skip to Q40.2**)
3. Remained same (**Skip to Q41**)
4. Revenue has completely halted (**Skip to Q40.3**)

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1. Yes
2. No
-99. Don't Know

1. Use saving to venture into another business
2. Temporarily ceased operations
3. Laid off workers/gave workers unpaid leave
4. Gave workers paid leave
5. Reduce staff/wages and wait for normalcy to return
6. Arranged for work from home
7. Obtain additional credit to stay afloat
8. Close business/wind up operation
9. Borrowed money from family/relatives/friends
10. Other
11. Did not do anything

(Ask if Q15==1 AND Q20!=1)

1. Wholesale/ retail shops in Male'
2. Wholesale/ retail shops in same island
3. Wholesale/ retail shops in same Atoll
4. Directly purchased from Local producers
5. Wholesale/ retail shops in other Atolls
6. Directly imported from Other countries
7. Self/family produced
8. Not applicable
9. Other (Specify)

1. Loan repayments
2. Social security payments (pension)
3. Salary/ wage

1.Yes **2.No (Skip to Q46)**

45.1 If the business is permanently closed how long can you sustain in repaying the debt?

Enter value:

46. How did the government's economic stimulus package including income support and loan scheme to MSMEs help to relieve COVID-19 impact on your business?

1. Greatly helped
2. Somewhat helped
3. Did not help
4. Did not receive
5. Unsure (have not heard about it)

47. Did you receive income support allowance given by the government due to COVID-19?

- 1.Yes 2.No

48. Will you be willing to register at national roster of MSME's if you were to receive benefits/investments or similar if offered as a recovery measure?

- 1.Yes 2.No

49. Which aspects of your business operations do you think the government and development partners should target to help you recover quickly? (Ask if Q15==1 AND Q20!=1)

1. Special credit facilities availed through financial institutions
2. Relax borrowing terms and conditions, including interest rates
3. Support to pay rent
4. Relief to pay operating fees/permits
5. Relief to pay utilities
6. Find a mechanism to sell prodcut / service
7. Tax relief for one year

8. Loan repayment relief for 6 months (loan repayments on hold)

9. Other (specify)